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Wilmington, NC 28401
Phone 910-762-4600
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Welcome to Wilmington Internal Medicine, P.A.
Please take a moment to read carefully and sign this page.
We hope this will introduce you to our goals and expectations.

Wilmington Internal Medicine, P.A. is proud to underline the dedication of our practitioners to render the highest level of health care and maintenance, based on the latest discoveries and treatment developments. To meet our goals we may need frequent visits for educations about the suspected/existing condition, treatment options, discussion, and testing. We believe that patient education is *extremely important*. We would like for you to be an active participant in your own healthcare. In most cases this implies significant effort and compliance with the treatment plan, required testing and appointments. This process may be difficult and time consuming but the payoff is to reach our ultimate goal—the highest possible level of quality of life and maintenance of the quality of life for the longest possible time.

No Shows: In order to maintain the quality of our practice, we must ask for 24-hour notice if you are unable to keep your scheduled appointment. If we do not receive this notice, you **will be charged a \$50.00 no-show fee**. If you no show to three consecutive appointments, **you will be discharged from the practice**. Please keep in mind we do make reminder calls **as a courtesy, but it is your responsibility to keep track of your appointment**.

Medications: Each time you have an appointment, please bring **All** of your medications with you. Also, please keep a list of medications and allergies with you.

Noncompliance: Noncompliance with the treatment plan that we discuss may jeopardize your health. **Persistent noncompliance without understandable reasons will show a lack of interest on your part and would place doubt in our role as your primary care provider. This will result in dismissal from the practice.**

Long Term Pain Management: We are not specialists in long term pain management, especially with controlled substances. If treatment for pain is needed for more than two (2) months, the expertise of a pain clinic will be required. During these first months of treatment a pain management contract will be offered to the patient.

Office Hours: Our office hours are 8:00am – 4:00pm Monday-Friday. During this time you may schedule appointments, leave messages for your provider or a nurse, or request written prescription refills. All other prescription refills should be faxed by your pharmacy. Please allow 24-48 hours for prescription refills. **Unless it is emergent, all messages are addressed after 4:30pm.**

After hours, weekends, and holidays you may call our answering service at (910) 509-2347 for **urgent matters**.

Signature: _____ Date: _____